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	Ewe Owner: Patrick McDermott, Vice President Revenue Cycle
	Mosowan: Finance ika Pekin Moni
	References: Patient Financial Services
<b>Annukun Won Billing pwan Met Kopwe Meeni me Sutter Health Hospitals</b>	

### AUCHEAN

Auchean ei annuk an epwe afatagonuk ren ekkewe kinikinin pioing non Sutter Health ren mwokutukutun auchean ar angang on pekin annukun moni ir mei uwau pwan angei (collect)

### ANNUKUN

lei annukun Sutter Health an epwe ngeni patients ar (bills) meen mettoch me pwan ewe (third party) ewe a wisan pwan aninis non pungun, fansoun, me ennetin met mi tou seni annuk, nge esapw pwan aukuk ngeni California Health me Safety Code section 127400 et seq. me pwan annuk mei katou seni ewe United States Department of the Treasury fan section 501© ren ewe Internal Revenue Code.

### AUKUKUN

Ei annuk mi apply ngeni meinisin kinikinin pioing Sutter Health ika ekkewe Pioing ir mei nemeni (ren met mi affat non annukun Sutter Health), me meinisin ekkewe pioing Sutter Health ika Affiliated Entity ir mi finata ar repwe fiti ika resapw fiti ren ewe aukukun interest mi watte seni 50% (ei mei wewe ngeni “Pioing” ika “Pioing non Sutter Health”). Ei annuk a pwan apply ngeni ew me ew collection agency ir mi angang ngeni ekkoch Pioing. Me nukun chok ika mei affatetiwi, ei annuk ese apply ngeni dokters ika ekkoch (medical providers), chon angangan pioing, mi pachenong chon angangan emergency room, (anesthesiologists) dokterin reirei (radiologists) chon angangan x-ray, chon tumunu ewe mi semwen non pioing, (pathiologists), scientist ika chon study-ni pekin samwau me pwan ekkoch., ar angang ese pwan pachenong non taropwen pioing. Ei annuk esapw forata an ewe pioing epwe meeni ekkewe chon angang ika chon awora safei. Non California, emon chon angangan emergency mi awora an (emergency service) angangan atapwanapwan non ewe pioing mi mumuta an epwe amekukunu ngeni ekkewe patients rese worn our insurance ika ekkewe patients mi watte ar niwinimang mi tori ukukun 350% ika kukunutiwi seni mi nom on aukukun osupwang.

### WEWEN EKKOCH KAPAS

**Billed Charges:** “Billed Charges” ukukun meen mettoch ika angang ewe pioing mi ngonuk ese kukununo seni met aukukun.

**Collection Agency:** A “Collection Agency” ew mwiich mi kapachenong seni ewe Pioing an epwe appiru ika angei (payment) meen safei, seni chon samwau.

**Extraordinary Collection Action:** “Extraordinary Collection Action” wewen ew me ew ekkei mi affatetiwi me fan:

- (i) Ekkoch mwokutukutun kuttan moni seni ewe chon samwau mei nom non annuk, mi pachenong ren an esapw wor pinepinan an epwe file me non kapwung;
- (ii) ngeni an emon chon samwau niwinimang me non Pioing ngeni emon an epwe meeni, mi pachenong ewe Collection Agency an esapw kouno ne fori an angang;
- (iii) poraus mi ngaw fanitan ewe patient ngeni emon chon angangan ewe agency ika credit bureau;
- (iv) aukano ika amorano ewe bank account;
- (v) ares fanitan angangan sona;
- (vi) niwinum mi kaimu seni met ururun met kopwe angei;
- (vii) pisekin emon mi nom non neniom re meeni ar repwe angei;
- (viii) angeisonuk ewe neni ika pisek ren omw kose meeni;
- (ix) ururunon ika kesipan omw safei mi anongonong on watten omw niwinimang ren aninisum me nom; ika
- (x) angei me atonaechochu met aureur mi katou.

“Extraordinary Collection Actions” esapw pachenong katonongan ren, ika kuttan ewe, mettoch mi nom reom epwe nom fan ewe Civil Code section 3040 ika 3045. Sopwosopwonon, file-in ew claim ren ew mwokutukutun sona esapw ew Extraordinary Collection Action.

**Financial Assistance:** “Financial Assistance” a wewe ngeni Unusan Aninis me meewatten ewe aninis, ekkei kapas ra pwan awewei me non ewe Annukun Pioing me Sutter Health on ewe Financial Assistance (Charity Care).

**Financial Assistance Policy:** Ewe “Financial Assistance Policy” Annukun Pioingen Sutter Health ren (Financial Assistance) ika Pekin Aninis Moni (Charity Care), mi pwan wewe ngeni ewe Sutter Health’s Financial Assistance program—mi pachenong ekkewe kinikin an chon samwau repwe tori ukukun ar repwe eligible ren aninis moni pwan foforon seni an emon chon samwau epwe apply ngeni Financial Assistance ika pekin aninis moni.

**Insured Patient:** “Insured Patient” emon chon samwau mei wor noun insurance nge mi pwan wore mon me nukun mi pwan aninis ne meeni sopwosopwun meen an safei.

**Patient:** Emon chon samwau pwan kapach emon ewe a wisan angei aninis ren ewe Pioing. Ren auchean ei annuk, chon samwau pachenong io mi pwan aninis ren meen ar safei.

**Patient Responsibility:** “Patient Responsibility” ewe ukukun moni mi katou ngeni ewe chon samwau mi wor noun insurance an epwe menatiw seni non pokitan ika seni pusin noun moni me murin pwan an emon a fen uwatiw an aninis.

**Primary Language of Hospital’s Service Area:** “Primary Language of Hospital’s Service Area” a wewe ngeni ew fos (language) mi nounou ngeni aramas esapw napeseni 1,000 ika 5% chochon ewe aterenges ewe Pioing mi anisir mi anongonong on met ir mi need mi feito seni ewe Pioing.

**Uninsured Patient:** An “Uninsured Patient” emon chon samwau ese wor noun insurance ese pwan wor ian epwe kut me ia aninis ren meen an safei, mei pachenong commercial ika ekkoch insurance, pekin aninis health care program seni government, ika third party liability, pwan

pachenong ewe patient an ewe third party ika ewe a wisan pwan anisi ese chiwan awora aninisin pun ewe chon anisi “ese angang ngeni an ewe insurance company” ika ekkewe pekin angang ese covered. (awewe., ren ewe chon anisi ne meeni an safei a uwau an poraus ren ekkewe pisekin aninis mei minafo/ese mumuta), ika ewe chon samwau ese naf aninisin me mwan ar uwau aninisin.

## FOFORUN IKA MWOKUTUKUTUN

### A. Billing Third Party Payers (Ewe Chon Anisuk Epwe Meeni Niwinimang)

1. Kuttan Poraus Insurance: Pioing repwe fori ar angang ar repwe angei information seni patients ren nour private ika public health insurance ika sponsorship an epwe unus ika epwe chok coverini ekis aninisin ewe patient me pioing.
2. Chon Aninis Me Nukun Noum Insurance: Pioing epwe angei meinisin meen met epwe kamotiw seni ewe (third-party payer) ewe a wisan aninis ne meeni omw safei, mi pachenong ekkewe contracted me non-contracted payers, chon meeni tumunun pisek, liability me auto insurers, me government programs payers ir mei tongeni aninis ren aninisin ewe patient. Sutter Health epwe ngeni meinisin meinisin ekkewe third-party payers ar bills anongonong on mettoch mi affat seni ewe Patient ika ekkewe ra wisan anisir.
3. Dispute Resolution With Third Party Payers: Third Party Payers me mwan repwe apwungu ika fori kinamwe ngeni ewe third party payer, Pioing epwe akom katon ewe Annuk ren me mwan an epwe fori kapung me kinamwe/kesiwin ngeni ewe Third Party Payers.

### B. Billing Patients: Ew me ew pioing mi pusin wor ar angang ren pekin moni, ika kefinita, epwe ngeni Sutter Health Share Services an pochokun ne angei moni seni ekkewe chon semwen.

1. **Billing Insured Patients**: Pioing repwe muttir ne ngeni ekkewe patients mi wor nour insurance ukukun met repwe meeni seni ewe Explanation of Benefits (EOB) usun mi affat seni ewe third-party payer.
2. **Billing Uninsured Patients**: Ekkewe pioing repwe ngeni ekkewe patients mi wor nour insurance nour taropwen safei ren ekkewe mettoch me aninis mi kawor ngenir seni ewe Pioing, epwe pusin aa an pioing, usun mi afateti:
  - a. **Standard Uninsured Discount**: 40% ren kekisinon memeen emon chon samwau ika mi chiwan nom non pioing ren an safei iwe 20% kekisinon meen ekkewe ir mi angei aninisin ar safei nge rese nom pioing.
  - b. **Rural Uninsured Discount**: 20% mi kekisitiw ren Taropwen niwinimang ngeni (inpatient) ekkewe chon samwau ir mi nuing non pioing me ekkewe chon samwau rese nuing nge ir mi chok kut ar safei non ekkewe pioing mi nom towaw seni town. Sutter Lakeside Hospital me Center for Health, Sutter Coast Hospital, me Sutter Amador Hospital ikkei ekkei rural hospital (pioing mi towaw seni town).

An ewe chon samwau ese wor noun Uninsured Patient Discount esapw pwan ngeni ekkewe chon samwau ir mi qualify ngeni Financial Assistance ika angei aninis mi fen wor discount ren (awewe ew pak mi discount ren aninisin won inisum, usun cosmetics). Ren memeen me meen ewe package esapw pwan pachenong non ewe

payment mei kukun seni met ewe Pioing mi nuku an epwe angei seni ewe chon samwau ese wor noun insurance me discount epwe nom on an niwinimang ren aninisin.

3. **Financial Assistance Information:** Meinisin noun patients taropwen niwinimang epwe pachenong Notice of Rights (Esinesinin Omw Kewe Pwuung) ren ewe **Exhibit A** ngeni ei Annuk, epwe pwan pachenong mennapan ewe Financial Assistance mei mecheres ngeni chon samwau mi fich ngeni aninis.
4. **Met Mi Tetenitiw On Omw Account:** Meinisin chon samwau ra tongeni tungor taropwen ar account inet chok ra mochen.
5. **Prompt Payment Discount:** Meinisin taropwen payment mi tori ekkewe chon samwau mei pachenong taropwen ewe Prompt Payment Discount. Ewe Prompt Payment Discount ew sopwosopwun kaukunon ren meen pioing mi tori ekkewe ese chon samwau ese worn our insurance nge ir mei chok memeeni iteitan. Ewe Prompt Payment Discount ew discount ren 10% ren ukukun ewe moni mi niwinimang seni ewe chon samwau ese wor noun insurance me murin meinisin discount mi fen nounou. Emon chon samwau ese wor noun insurance mei tongeni eligible ngeni ei discount ika mi kamotiw non ewe atun aninis ika non ukukun 30 ran ren ewe ewin kamotiw safei.
6. **Ese Tipeew:** Emon chon samwau mi tongeni an esapw tipeew ngeni och metoch ika kesiwinin on ar bill. Chon samwau ra tongeni makketiw met rese tipeew ngeni ika koko on phone ngeni emon chon angangan customer service. Ika ewe chon samwau e mochen taropwen ewe bill, chon angang repwe wanong popunapan ar mochen ar repwe fori ewe tungor non ukukun engon (10) ran. Ekkewe pioing repwe amochu ewe account non ukukun inik (30) ran me murin ewe patient a uwau mefian ngeni pwan ekkoch foforun collection.

### C. PEKIN KAEON KUTTAN METTOCH

1. **Kaeon Ioiem Moni:** Mettochun ei annuk, Pioing repwe fokkun fori ar angangan ioiem moni ar repwe angei payments seni ekkewe patients. Ren unusan mwokutukutun ar angang mei pachenong ar repwe ngeni ekkewe patients nour taropwen niwinimang, koko on phone, iwe pwan echo taropwen statement epwe no ngeni noun newe chon samwau chon angang. Pioing repwe fori angangan aninis ngeni ekkewe patients ren ar kapas eis me mefier fanitan pungun nour taropwen safei.
2. **Appetin Wattenon Angangan Collection:** Pioing me ekkewe Collection Agencies resapw fori ar Extraordinary Collection Action ar repwe angei moni seni chon samwau.
3. **Esapw Wor Collection Nupwen Ewe Financial Assistance Application Epwe Process:** Hospitals me Collection Agencies resapw kutta ar repwe kut moni seni emon patient mi uwanong noun application ren ewe Financial Assistance, me pwan angei sefani nusun met I mi angei seni ewe Patient me mwan ika fansoun ewe application ese mwo approve.
4. **Appetin Eaeen Mettoch Seni Ewe Financial Assistance Application:** Pioing me Collection Agencies resapw eaea ei mwokutukut ren ekkoch mettoch ar repwe angei moni seni ewe chon semwen nupwen forun ewe application ren Financial Assistance. Me

non ei kinikinin ese wor met epwe appeti eaeen ewe information ra angei seni Pioing me Collection Agencies.

5. **Kokotun Payment:**

- a. **Mumuta ngeni chon Samwau:** Pioing me ekkewe Collection Agency repwe ngeni ekkewe Patients ese wor nour insurance me pwan io Patient mi qualify ngeni ewe Financial Assistance ar repwe uwanong mefier ar repwe anisi ekkewe Chon Samwau (ren ekkewe Patient Mei Wor Nour Insurance) me met mi nuseni. Pioing repwe pwan wanong non ar kokotun payment ren ekkewe Chon Samwau mei wor nour insurance ekkewe ra uwau ar resapw tongeni meeni ekis aninisin ewe chon samwau ika Wisan Patient.
- b. **Porausan Kokotun Payment:** Meininis kokotun payment esapw wor interest on. Patients epwe wor ar fansoun poraus on kokotun kamotiw. Ika ew Pioing me Chon Samwau rese tongeni tipeew fengen ren nikinikin ei pekin kamotiw, ewe Pioing epwe amarano (extend) kokotun ewe payment ren an ewe chon samwu epwe tongeni meni non maram nge esapw watte seni engon percent (10%) ren an pekin moni tonong nge me murin an esapw pwan apachanong met epwe meeni me nukun. "Essential living expenses" wewen met en mi memeeni ren ekkei mi tetenitiw ren: rentin imwom me pwan met mi pachenong non, mongo me pisekin non iimw, omw konik, fifi, me telephone, pisek, safei, insurance, sukun ika tumunun semirit, aninisin semirit ika chon imom, woomw me pwan ekkeoch mei pachenong insurance, gas, me forun pisek mi ta, meen ar repwe fori, sopw me enimenim, me pwan ekkeoch met mi kapachenong.
- c. **Declaring Payment Plan Inoperative:** Kamarenon kokotun ewe payment epwe pwan katou porausan an esapw chiwan wor angangan me murin an ewe Patient ese memeni an payment non ukukun 90-ran. Me mwan epwe tou porausan ei kamwetenon kokotun kamotiw an esapw chiwan fis, ewe Pioing me Collection Agency repwene fori ar angangan kokori ewe Patient on phone me pwan mak taropwe ren ewe kamwetenon kamotiw epwene kauno nge ewe Patient epwe awora an fansoun an epwe ekieki sefan ren kamwetenon an payment. Me mwan ei kamwetenon kamotiw epwe katou an epwene kauno, ewe Pioing me Collection Agency repwe poporaus fengen on ei kokot seni ewe patient. Ren auchean ei kinikin, poraus me koko on fon ngeni ewe patient epwe iei lasinon ar angang ngeni ewe patient. Me murin ei payment plan a wesino, ewe Pioing me Collection Agency repwene poputa ne fori ar angangan ioi moni usun met mi affat non ei annuk.

6. **Collection Agencies:** Pioing ra tongeni ngeni an ewe patient account ngeni ewe Collection Agency (ekewe chon angei moni sonuk), ren ekkei mettoch mi affatetiw:

- a. Ewe Collection Agency epwe wor taropwen atipeew ngeni ewe Pioing;
- b. Noun Pioing taropwen atipeew ngeni Collection Agency epwe awora ren auchean mwokutukutun ewe Collection Agency an epwe amwitir ngeni Sutter Health's "mission", "vision", "core values", porausan ei annukun Financial Assistance, ei annukun Billing me Collections, me an Hospital Fair Pricing Act, Health and Safety Code section 127400 ngeni 127446;

- c. Ewe Collection Agency repwe chok tipeew an esapw pwan tonong non ekkoch Extraordinary Collection Actions an epwe angei niwinimang seni ekkewe chon samwau;
- d. Pioing repwe chok isoni itan ewe a wisan niwinimang ngenir (wewen, ewe niwinimang esapw “amemeno/menano” ngeni ewe Collection Agency);
- e. Ewe Collection Agency epwe chok fori an angang an epwe pwarata ewe chon samwau ika epwe qualify ngeni Financial Assistance (Aninisin Moni), poraus ngeni ren tichikin met mi wor ren annukun ewe Financial Assistance me pwan uwau ngeni ekkewe patients ir mi need aninisin Financial Assistance ngeni ewe Hospital's Patient Financial Services ren 855-398-1633 or at sutterhealth.org. Ewe Collection Agency esapw kutta ekkoch payment seni ewe Patient mi uwanong noun application ngeni Financial Assistance, me esapw pwan aniwini nusun met mi angei seni ewe patient me mwan ika atun ewe application ese mwo aporove.
- f. Meininis third-party payers repwe chok menatiw ar bill, kamotiw seni ewe third-party payer esapw chiwan mangeno, nge nusun meininis a nemenian ewe financial ngeni ewe patient. Ewe Collection Agency esapw chiwan billini ewe patient ren ukukun met ewe third-party payer epwe meeni.
- g. Ewe Collection Agency epwe tini ngeni emon me emon chon samwau kapiin ewe Exhibit A, Esinesinin Omw Kewe Pwuung.
- h. Non ukukun 120 ran a nuseni an ewe Pioing tini taropwen ewe bill ngeni an ewe patient account.
- i. Ewe Patient esapw negotiate ika kokotun an payment ika meni esopw ukukun an niwinimang.

#### **D. Wisan ewe Third Party**

Me non ei annuk ese wor met epwe appeti seni chon angangan pioing ika ekkewe collection agency me nukun ar repwe angei wisan ewe third party ren met mi wewe ngeni annukun Third Party Lien Policy.

#### **REFERENCE**

Internal Revenue Code mosowan 501(r)

26 Code of Federal Regulations 1.501(r)-1 ngeni 1.501(r)-7

California Health and Safety Code mosowan 124700 ngeni 127446

Ei annuk mei nomw fengen me ewe Sutter Health Billing and Collection Policy.

**Ranin ekkewe update seni nepoputan: 11/2/2015, 7/1/2006**



## **Exhibit A – Esinesinin Omw Kewe Pwuung**

Kinisou ren omw finata Sutter Health ren an epwe anisuk. Kose mochen kutta ewe taropwen charges ren omw we chutiw pioing ka pwan pachenong. **Menatiw omw niwinimang iei chok.** Meni en mei pwan tongeni qualify ren discounts ika en mi tori aukukun pekin moni, mi affat me fan, ika en mi chok memeni omw niwinimang iteitan.

Kose mochen tumunu pun ei bill mi chok ngeni Pioing. Epwe meni wor sopwosopwun niwinimangan angang epwe kawor seni ekkewe physicans nupwen omw nomw non pioing, ren bills seni chon chekuk, me pwan ekkoch seni anesthesiologists, pathologists, radiologists, sein pioing, ika ekkoch medical professionals esapw ir chon angang non ewe pioing. ka pwan tongeni angei bill seni ew me e war angang.

**Mennapan Omw Kewe Pwuung:** Annukun state me federal ir mi require debt collectors ar repwe anisuk me appeti oforingawan ekkewe debt collectors ar repwe eniwok ika afeiengawok, ren ar nounou kapas mi pochokun ika mi ngaw, ika poraus non namanam tekia ngeni ewe third parties, pachenong omw nenian angang. Me nukun chok ekkoch sakkun nikinik, ekkewe debt collectors resapw kokoruk me mwan kunok 8:00 a.m. ika murin kunok 9:00 p.m. Non meinisin, emon debt collector esapw uwau poraus ren omw niwinimang ngeni emon aramas, me nukun noum we attorney ika punuwom we. Ewe debt collector mi tongeni kokori emon aramas anepwe fat ren neniom ika fen ren an epwe apochokuna ew kapwung. Ren sopwosopwun poraus ren mwokutukutun ewe debt collection, ka tongeni kokori ewe Federal Trade Commission on fon ren 1-877-FTC-HELP (328-4357) ika online ren [www.ftc.gov](http://www.ftc.gov).

Aninis seni nonprofit credit counseling, me pwan consumer assistance seni ofesin local legal services, mei wor non kinikinin neniom na. Kose mochen kokori Patient Financial Services office ren 855-398-1633 ren io ke mochen finata.

Sutter Health mei wor an atipeew ngeni external collection agencies an epwe angei (payments) moni mi kamotiw seni patients. Collection Agencies ir mi aponuweta annukun pioing. Collection Agencies repwe pwan sinei me fori oforun sakun payment plan mei kapunguno seni ewe pioing me ewe (patient) chon samwau.

**Aninisin Moni (Charity Care):** Sutter Health a uwau mefian an epwe awora pekin aninisin moni ngeni ekkew mi kukun ar moni tonong me pwan ekkewe patients mei wor nour insurance mei mumuta ar repwe meeni ekis sopwosowpun ar safei. Ekkei menapan mei tetenitiw ren omw kopwe tongeni apply ngeni Financial Assistance me oforun ewe application ren chon samwau ir mi kutta Pekin Aninisin Moni. Ekkewe ekkoch kinikin ren patients ir mei eligible ren Financial Assistance:

- Patients ese wor io epwe anisir, ren nour insurance company ika government program, ren sopwosopwun ar safei nge mei wor pekin moni tonong ren ar famini mi ukukun 400% ika kukun seni aukukun osupwang (federal poverty level).
- Ekkewe Patients ir mei covered seni nour insurance nge mei wor (i) an ar famini pekin moni tonong mei ukukun 400% ika kukun seni aukukun osupwang; nge (ii) mei wor pusin ar safei repwe meeni ika ar famini (mei fis ar nom non pioing ika ir mei meen ngeni pwan ekkoch insurance non ekewe 12 maram me mwan) ren ei a nuseni 10% ren pekin moni tonong non famini.
- Ekkewe Patients ika chon samwau/safei mei wor nour insurance nge a it aninisir me mwan ika atun ar nom non pioing, nge mei wor moni tonong non faminy ren ukukun ika kukun seni 400% aukukun osupwang.

Ka tongeni pwan apply ngeni Financial Assistance nounou ewe application mei kawor seni Patient Financial Services, mei nom non ewe Patient Access/Registration Department me Pioing, ren omw kopwe kokori Patient Financial Services ren (855)-398-1633 ika on ewe website an Sutter Health ika Pioing ([www.sutterhealth.org](http://www.sutterhealth.org)). ka pwan tongeni poraus ngeni ekkewe chon angang seni Patient Financial Services, ar repwe anisuk ne amasowa noum we application. Nupwen forun noum we application repwe pwan eisinuk ekkoch kapas eis anongonong on fitemon aramas non omw famini, fitu ukukun omw moni tonong no ew maram, me pwan ekkoch mettoch an epwe anisi ewe pioing ar repwe anisuk omw kopwe tongeni eligible ren



Financial Assistance. Repwe pwan mochen kopwe ngenir risitan noum check me noum taropwen tax an epwe anisi Sutter ne checki omw income ika pekin moni tonong. Murin omw wanong ewe (application) ika taropwe, ewe pioing epwe checki epwapw esinei ngonuk ren met en mei tongeni. Ika mei wor mefiom nupwen foforon noum ei application, ka tongeni kokori ewe offesin Patient Financial Services ren (855)-398-1633.

Ika kose tipeew ngeni mefian pioing, ka tongeni uwanong mefiom ngeni ewe ofesin Patient Financial Services.

Kapiin annukun an Pioing ei (Financial Assistance) Pekin aninisin moni, me mennapan poraus me Application, pwan ewe taropwen government program mei nom non sakopaten fosun ekis ren ach we offesin Patient Registration ika Patient Financial Services, me pwan ewe [www.sutterhealth.org](http://www.sutterhealth.org) mi mumuta an epwe mail. Sia pwan tongeni tini ngonuk kapiin ewe Financial Assistance Policy esapw kamo ika kopwe kokori ewe offesin Patient Financial Services ren 855-398-1633

Ren ewe Internal Revenue Code Section 1.501(r)-5, Sutter Health a angei foforon an Medicare angang ren met kapachan meinisin met kopwe meeni; nge, ekkewe chon semwen ir mi eligible ngeni (financial assistance) pekin moni ir mei osupwang rese tongeni meeni ewe ukukun mi somwono seni kapachan met mi fen katou pun ekkewe eligible patients rese meeni ei aukukun.

**Ururunon application:** Ika ka fen uwanong noum application ngeni ew health coverage program non chok pwan ewe fansoun en mi pwan apply ngeni pwan ew pekin aninis, me ruacho ekkewe applications resapw appeti omw kopwe eligible ngeni pwan ekkoch program.

**Health Insurance/Government Program Coverage/Financial Assistance:** Ika mei wor noum health insurance, Medicare, Medi-Cal, California Children's Services, ika ekkoch pekin aninis ren meen omw bills kose mochen kokori Patient Financial Services ren 855-398-1633. Ika mei tufich, Patient Financial Services epwe (bill) charchini ekkewe (entities) organizations fanitan tumunum.

Ika ese wor noum health insurance ika coverage health ewe program seni government ren Medi-Cal ika Medicare, en mi tongeni sotuni ewe aninis seni government program. Patient Financial Services mi tongeni ngonuk taropwen application me pwan anisuk ren amasowan.

Ika en mi angei niffang ren Financial Assistance seni ewe Pioing en mi nuku nge epwe coverini angangan met mi affat on ei bill, kose mochen kokori Patient Financial Services ren 855-398-1633.

**California Health Benefit Exchange:** En mi pwan tongeni eligible ren ewe(health care coverage) ew pekin insurance seni ewe Covered California. Kokori ewe pioing Business Services ren omw kopwe sinei tichikin ika en mi fen pwan tongeni apply ewe (health care coverage) pekin insurance seni Covered California.

**Contact Information:** Ewe Patient Financial Services mei mumuta an epwe ponuweni omw kapas eis ren meen omw safei me pioing, ika pwe en mi fen mochen apply ngeni Financial Assistance ika government program. Nampan telephone iei 855-398-1633. Nouch kunokun telephone seni 8:00 A.M. ngeni 5:00 P.M., Sarinfan tori Animu.